

Privacy and Security policy

TMB takes your privacy concerns very seriously and confirms to users of this site that we will not sell or rent individual user information to others and will only share information in accordance with this privacy policy. This policy covers all those who register their details with TMB. The TMB website is operated by Arten Science. During the registration process we will ask you for company and personal data which identifies you and enables us to communicate with you, this includes; - Your name - Invoice address - Delivery address - Telephone number - Email address

SHARING INFORMATION We do not share personally identifiable data with any other companies except as provided in this policy or permitted by law. We may provide such aggregate statistics about our sales, traffic patterns and related website information to trustworthy third parties, but these statistics will include no personally identifying information. In order to provide you with a service, or fulfill a transaction you have requested or in connection with legal process, we may share personally identifiable data with our agents (such as credit card processing companies, credit reference agencies, outside suppliers, distributors and delivery companies) and group companies for such purpose, relevant authorities or otherwise with your permission. Where appropriate, we share user experience information or other customer level personally identifiable information with companies within our group as well as our trusted third parties, agents and business partners for the purpose of accomplishing our objectives of customer personalisation and improvement of site design and user experience.

EMAIL COMMUNICATIONS As part of our customer service offering we provide a regular email service with information of special offers, promotions and new product. Appropriate technical and organisational measures have been taken against unauthorised or unlawful processing of personal data and against accidental loss or destruction of, or damage to, personal data.

PAYMENT INFORMATION (such as credit and debit card details) is only held by TMB for payment processing over the phone which is done immediately and is destroyed immediately after the process is complete, otherwise TMB use's SSL (Secure Socket Layer), which means data transferred between the credit or debit card companies and TMB is always encrypted. TMB is fully compliant with the rules of the Payment Card Industry Data Security (PCI DSS).

The foregoing policies are effective for this website. By using our site, you agree to the terms of this privacy policy. TMB reserves the right to change this policy from time to time and will update this page accordingly. By using this website you agree to be bound by any such revisions in effect at the time of use and should therefore periodically visit this page to determine the current policies applicable to users of the website. The policies and terms described above are not intended to and do not create any contractual or other legal rights in or on behalf of any party.

ANALYTICS

This website uses Google Analytics, a web analytics service provided by Google, Inc. ("Google"). Google Analytics uses "cookies", which are text files placed on your computer, to help the website analyze how users use the site. The information generated by the cookie about your use of the website (including your IP address) will be transmitted to and stored by Google on servers in the United States. Google will use this information for the purpose of evaluating your use of the website, compiling reports on website activity for website operators and providing other services relating to website activity and internet usage. Google may also transfer this information to third parties where required to do so by law, or where such third parties process the information on Google's behalf. Google will not associate your IP address with any other data held by Google. You may refuse the use of cookies by selecting the appropriate settings on your browser, however please note that if you do this you may not be able to use the full functionality of this website. By using this website, you consent to the processing of data about you by Google in the manner and for the purposes set out above.